

BUS SERVICE 179 - QUESTIONNAIRE

First Bus decided to withdraw bus service 179 from 28 October 2018 because they considered it was no longer viable as a commercial operation. Bath & North East Somerset Council rescued as much of the service as possible and it survives as a two-hourly service on Mondays to Fridays between Midsomer Norton (Tesco) and Bath via Paulton, High Littleton, Farmborough, Timsbury and Tunley. On Saturdays, one morning bus runs from Timsbury to Bath and returns in the late afternoon. The Sunday service was withdrawn completely to enable the funding to be reallocated to support the Monday to Friday service.

The current arrangements are in place until the end of August 2019. The Council will invite tenders from bus operators for a new contract to follow on from that. Award of a new contract will depend on what budget is allocated to supporting bus services in 2019-20 and what prices are obtained from bus operators.

The Council is keen to understand the needs of bus users and residents. Information from this questionnaire will help it design a contract to put out to tender.

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How often did you use bus 179 before the changes on 28 October 2018? *Please tick one*

More than 3 days per week At least once a week
Less than once a week Never

How often do you use bus 179 now? *Please tick one*

More than 3 days per week At least once a week
Less than once a week Never

When you use bus 179, where do you usually travel to?

Do you catch another bus or a train from there? If so, where to?

For what purpose do you travel on bus 179 on most occasions? *Please tick one or leave blank if you never use it*

To or from work To or from education
To or from shopping To or from health facilities
To or from entertainment or leisure Other reason

If you use the morning peak bus on Mondays to Fridays which arrives Bath at 0817, please let us know whether the current time is convenient for you or, if not, what arrival time in Bath would be better for you? *Please write below or leave blank if you don't use it*

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If you use the afternoon bus on Mondays to Fridays which leaves Bath at 1610, please let us know whether the current time is convenient for you or, if not, what departure time from Bath would be better for you. Please write below or leave blank if you don't use it

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If you use the evening peak bus on Mondays to Fridays which leaves Bath at 1815, please let us know whether the current time is convenient for you or, if not, what departure time from Bath would be better for you. Please write below or leave blank if you don't use it

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Did the withdrawal of most of the Saturday service in October affect you? Please tick one

Yes – I used to travel to or from work on Saturdays but can no longer do so

Yes – I used to travel to or from shopping on Saturdays but can no longer do so

Yes – other impact - *please explain*

No – it has not affected me

Would you be prepared to pay a higher fare to help sustain the service? Yes / No

Do you have a Diamond Travelcard? Yes / No

Do you buy tickets for bus 179 on First's m-ticketing app? Yes / No

What are the first four digits of your home postcode? For example BA2 4

If you wish to make any comments, please do so here:

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Thank you for your help

Please return electronically to public_transport@bathnes.gov.uk or by post to Public Transport Team, Bath & North East Somerset Council, Lewis House, Manvers Street, Bath, BA1 1JG no later than 10 March 2019.

What we will do with this information: This questionnaire has been produced by Bath & North East Somerset Council to collect information on the use of bus service 179, to assist in reviewing the emergency arrangements that came into effect in October 2018. It contains no personal information that would enable individuals to be identified. Data from the questionnaires will be aggregated in a spreadsheet, stored electronically and used as background information.